

# **Cognitive Processes, Trust, and Biases in Cybersecurity**

#### Yu Huang

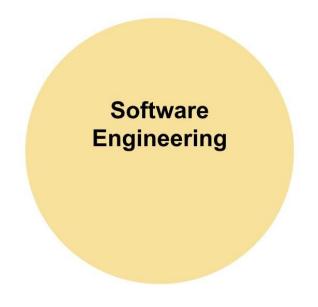
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- How do programmers think in programming tasks?
- How do experts become experts?
- How do novices and experts solve problems differently?
- What affects programmers' productivity?
- What are the effects of human biases in programming tasks?
- How does trust and bias issue affect developers' behaviors?

Software Engineering

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Software Engineering How can we design automated tools and

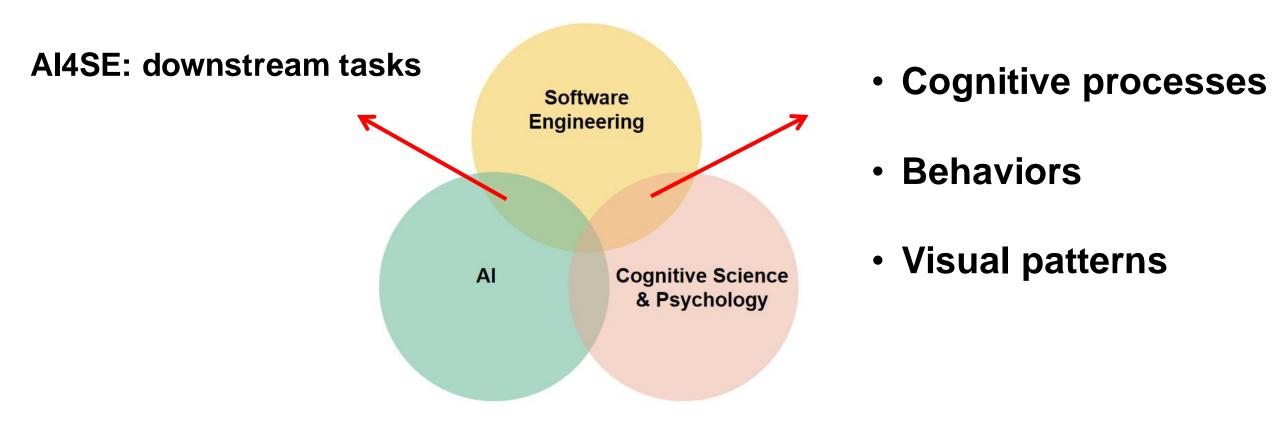
models to conduct programming tasks

efficiently and effectively?

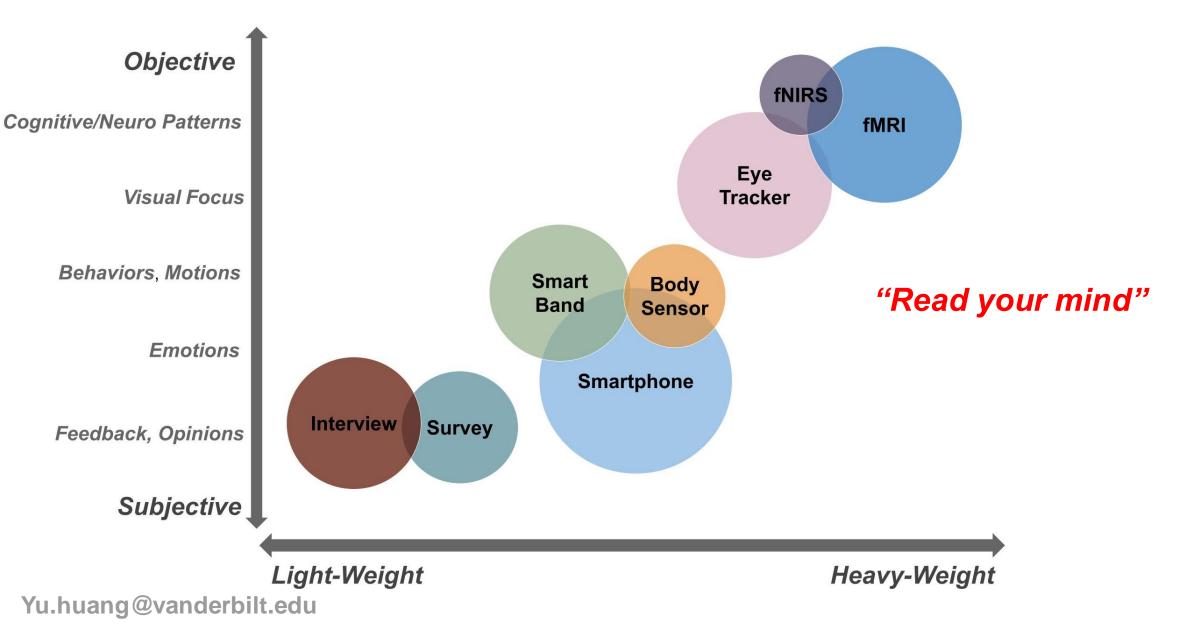
How can we develop more human-like Al

models leveraging human behaviors?

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## How do we measure human aspects in SE tasks?



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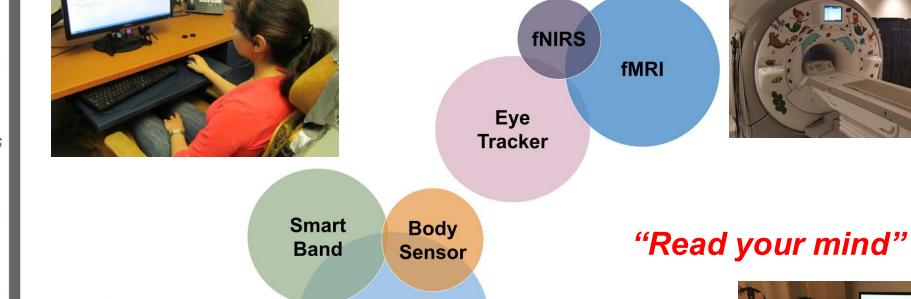


Visual Focus

Behaviors, Motions

Emotions

Feedback, Opinions



Smartphone



Subjective

Interview

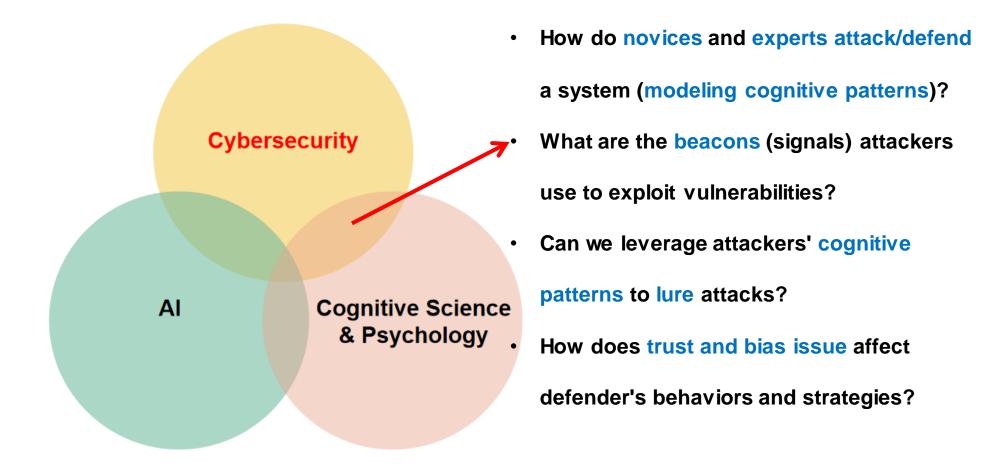
Light-Weight

Survey

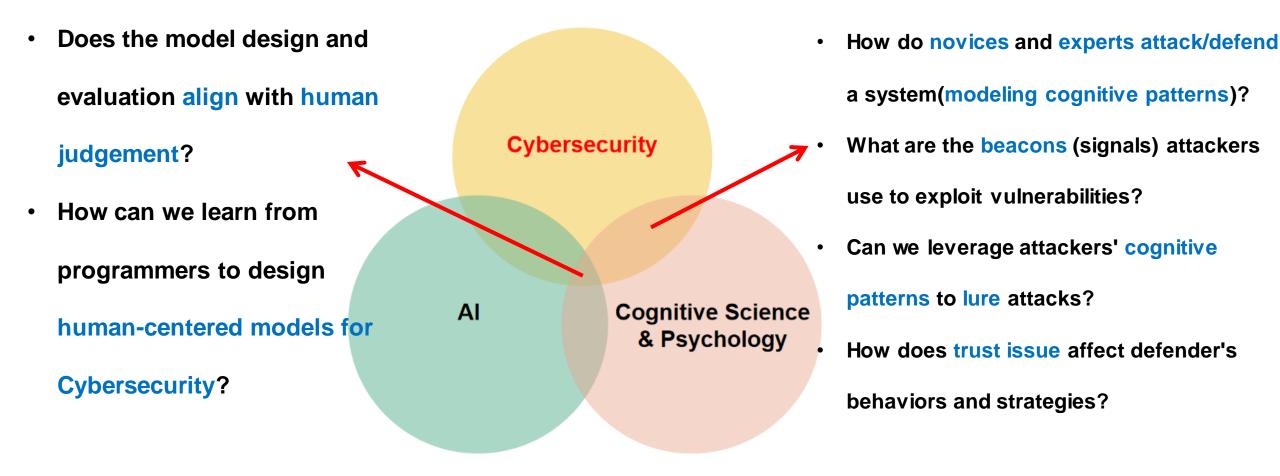
Heavy-Weight

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## Software Engineering — Cybersecurity (Attack + Defense)



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Software Engineering — Cybersecurity (Attack + Defense)

- Expertise
  - Qualitative and quantitative analysis
  - Human-system experimental design
  - Longitudinal study and training
  - AI4SE, program analysis, CS education
- Facility support
  - Eye tracking
  - Medical imaging
  - Body sensors

Human study support: IRB, space, software support, recruitment, etc.
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